



# GETWELL HEALTH SYSTEMS, INC.

## SHAREHOLDERS' POLICIES AND PROGRAMS GUIDELINES

### I. Introduction

These Shareholders' Policies and Programs Guidelines (the "Guidelines") aim to assist Getwell Health Systems Inc. (the "Corporation") in implementing and developing policies and procedures to strengthen the Corporation's relationship with its shareholders. These Guidelines focus on enhancing communications with shareholders, providing them with useful information about the Corporation, and facilitating shareholder participation in shareholder meetings.

### II. Shareholder Communications Strategy

#### A. Purpose

These Guidelines are designed to establish a policy for communicating with shareholders using the corporate website to facilitate information dissemination and improving shareholder participation in meetings by use of technology and considering procedural requirements for meetings and notices.

#### B. Developing good communication practices

To improve shareholder communication the Corporation will designate an employee to handle investor and shareholder relations and ensure all information is readily available or otherwise posted on the corporate website.

#### C. Information posted on the website

A specific investor or shareholders relation page may be accessed on the corporate website. The information available on such page include, organizational documents, corporate governance policies, shareholder updates, corporate news and information, annual reports, annual shareholders' meeting information, and other relevant information.

### III. Shareholder Communication Policy

It is vital that the Corporation keeps its shareholders informed of its activities, its financial status and its forward strategy. The Corporation should communicate effectively with shareholders and make all company information understandable and accessible.

The Board of Directors likewise aims to ensure that shareholders are kept informed of all major developments affecting the Corporation.

#### **IV. Annual Shareholder Meetings**

Shareholders at the annual shareholders meeting are encouraged to ask both the Corporation and its auditor questions regarding the Corporation's governance and business.

At any annual shareholders meeting, after each matter or resolution has been put to the meeting, the following principles shall be applied:

1. The Chairman will allow shareholders the reasonable opportunity to be heard during a shareholders' meeting. A reasonable time limit for discussion may be imposed, particularly when the Chairman reasonably believes that comments have become repetitive, are time wasting or irrelevant to the matter or resolution at hand.
2. The Chairman will take all appropriate and relevant questions from shareholders, considering only questions and comments directly related to the matter or resolution at hand. However, any genuine questions which arise as a natural result of discussion during the meeting but which do not specifically relate to the matter or resolution at hand may be taken at the discretion of the Chairman. In addition, shareholders may ask the auditor to answer questions relating to the conduct of the audit, the preparation and content of the auditor's report, accounting policies adopted by the Corporation and the independence of the auditor in relation to the conduct of the audit.
4. The Chairman will discourage and, if necessary, curtail irrelevant questions and comments. Shouting, swearing, insulting or aggressive behavior will not be tolerated.
5. The Chairman will exercise the power to adjourn the meeting if he or she decides it is necessary to maintain orderly conduct of the meeting or to ensure that the business of the meeting is properly disposed of.
6. The meeting will be adjourned to a place and time reasonably consistent with the original meeting.
7. The Chairman will indicate ahead of any discussion whether a resolution will be submitted to a vote.
8. Following the conclusion of any discussion, and before the resolution is put to the meeting, the Chairman will disclose the way votes, including proxy votes, have been cast.

#### **V. Annual Report**

The Corporation believes it is important to provide timely information to its shareholders. The Corporation's annual report, as the main source of information on the activities and performance of the Corporation, will be posted on the Corporation's website.

## **VI. Continuous disclosure**

The Corporation's Disclosure Policy and practices are aimed at ensuring timely access for all investors to company information. Accordingly, information released by the Corporation, including media releases and investor briefing materials, is first released to the shareholders and such information is posted on the Company's website immediately.

Getwell Health Systems, Inc.